

U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE

RECEIVED

JUL 2 3 2003 Docket Number INFORMATION DISCLOSURE 40101/01101 Technology Center 2100 **STATEMENT** Inventor(s) Filing Date Application No. December 15, 2000 Kevin McCombe et al. 09/738,786

Invention Title

SYSTEM AND METHOD FOR MANAGING CLIENT PROCESSES

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 Certificate of Mailing

I hereby certify that this correspondence is being deposited with U.S. Postal Services as first class mail in an envelope addressed to:

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

- In accordance with the duty of disclosure under 37 C.F.R. § 1.56 and in conformance 1. with the procedures of 37 C.F.R. §§ 1.97 and 1.98 and M.P.E.P. § 609, attorneys for Applicant hereby brings the following references to the attention of the Examiner. The references are listed on the attached modified PTO Form No. 1449. It is respectfully requested that the information be expressly considered during the prosecution of this application, and that the references be made of record therein and appear among the "References Cited" on any patent to issue therefrom.
- A copy of each patent, publication or other information listed on the modified PTO form 2. 1449 is enclosed.
- By submitting this Information Disclosure Statement, Applicant makes no representation 3. that a search has been performed, of the extent of any search performed, or that more relevant information does not exist.

By submitting this Information Disclosure Statement, Applicant makes no representation that the information cited in the Statement is, or is considered to be, material to patentability as defined in 37 C.F.R. §1.56(b).

INFORMATION	DISCLOS	URE STA	TEMENT

Docket Number 40101/0110

By submitting this Information Disclosure Statement, Applicant makes no representation that the information cited in the Statement is, or is considered to be, in fact, prior art as defined by 35 U.S.C. §102.

Dated: 7/17/03

By:

Michael J. Marcin, (Reg. No. 48,198)

FAY KAPLUN & MARCIN, LLP 150 Broadway, Suite 702 New York, N.Y. 10038 (212) 619-6000 (telephone) (212) 619-0276 / (212) 208-6819 (facsimile)